

Success Story: Jacque Caglia



Jacque Caglia

*Assistant Director of Administration and Operations
Department of Global Health and Population
Women and Health Initiative*

Background

Jacque Caglia joined the Department of Global Health and Population in a temporary assignment as a Research Assistant III in August 2011. She took this position knowing it was only projected to be a five month term appointment, but regardless, chose to take it as she was ready for a change in her career. Jacque also heard through colleagues that work at the School of Public Health, that HSPH was a great place to work. As Jacque's appointment was coming to an end, there were shifts in business needs within her department and her position was extended. As time passed, Jacque had the opportunity to take on more responsibilities. Some of those responsibilities included project development and implementation, staff management and collaborating/partnering with other departments across the School. Over time with these added responsibilities, her position eventually developed into the position she holds today, the Assistant Director of Administration and Operations!

Attributes for Success

Jacque took advantage of the trainings provided by HSPH and Harvard's Center for Workplace Development (CWD). She started with taking basic finance courses and would also attend seminars that were held during her lunch breaks. Recently, she participated in a Harvard leadership program course through CWD and is currently involved in a Manager Training pilot program that has been designed specifically for the Harvard Longwood Campus.

Jacque has always been inspired by the faculty and staff at Harvard University. She has received a great deal of support from her department, her immediate team and across the School. Jacque attributes much of her success from taking advantage of all the CWD training courses. She also stated that using her interpersonal skills to interact and build strong relationships with people throughout the School has been critical to her success.

Jacque feels strongly that a positive attitude and a willingness to take on more responsibilities are key to developing and expanding within your role.

Advice to Staff Members

Jacque's advice to her peers within HPSH? She feels strongly that you should always take advantage of any of the training opportunities that Harvard has to offer including courses on how to utilize social media, sharpen leadership skills, and other courses. It is an investment of time but it is worth it.

Most Enjoyable Part of Working at the Harvard School of Public Health

Jacque feels that the collaborative environment and all of the support that she has received while working here have been terrific. The skills and experiences she has gained through hands on training and through Harvard's training offerings have allowed her to continue to grow and develop in her role.

Resource to You

Interested in learning more about Jacque Caglia and her work or getting one on one advice from Jacque herself? Contact her directly via email!